

## **Georgia SoftWorks Implements Sticky Topics on Telnet Server for Windows Support Forums**

*Georgia SoftWorks (GSW), developer of the GSW [Telnet Server for Windows](#) and SSH Server for Windows, adds Sticky Topics to their Support Forums.*

Dawsonville, Georgia ([PRWEB](#)) July 31, 2015 -- Georgia SoftWorks announces the addition of Sticky Topics to the GSW [Telnet Server for Windows](#) Support Forums to provide another method of customer support.

“There are some common questions that we see when our users open up a GSW Support Ticket. The sticky topics will cover these questions,” said Johnny Douglas from the Support Department of GSW. “We want our customers to have the fastest support available, and providing sticky topics on our support forums will offer them another way to quickly access relevant information.”

A sticky topic is an article that is placed at the top of a page and does not get bumped down as new topics are added, making them easy to find. Forums typically use sticky topics for special announcements, guidelines and FAQs.

“As of now we have two sticky topics uploaded. The first is on utilizing the Session Administrator, the second explains how to use .txt logs to troubleshoot connection issues,” said Douglas. “We plan to regularly add more as well.”

The [Georgia SoftWorks Support Forums](#) provide a community of help to users who have questions regarding the GSW products. The GSW Support Team frequents the boards to offer support and provide answers. GSW announcements can also be seen on the Forum page.

[Georgia SoftWorks](#) is a software development company located in Dawsonville, GA (USA). They are most known for the development of the GSW Telnet Server for Windows and SSH Server for Windows. The broad spectrum of industries that use the GSW software has led to their continually growing number of resellers and end users all over the world.

### About [Georgia SoftWorks](#):

Established in 1991, Georgia SoftWorks is a privately held software development company recognized for creating high performance data communications, system and telecommunications applications. Georgia SoftWorks has obtained a worldwide presence with its industrial SSH/Telnet Server for Microsoft Windows. GSW's long-term commitment to SSH/Telnet has led to the pioneering of major features such as Session Shadowing, Session Monitoring, Graceful Termination, Automatic Logon, Logon Scripting and more recently Team Services technology which allows mobile device users to transfer, swap, share and recover mobile device sessions. GSW has also provided the very first SSH Server to provide Digital Certificate Authentication with an Internet Information Server (IIS) like certificate-to-user account mapping. This includes ‘One-to-one’ and ‘Many-to-one’ mapping methods and also supports certificate trust lists (CTL).



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